



EMERGENCIES DIAL 9-1-1

CELLULAR DIAL *77 – TTY/TDD DIAL 9-1-1



WHEN TO CALL 9-1-1

Call 9-1-1 for emergencies only. An emergency is any situation that requires immediate assistance from the police department, fire department, or ambulance service. *Important: If you're not sure whether the situation is an emergency, call 9-1-1 and let the dispatcher determine whether you need emergency help.*

When you call 9-1-1, be prepared to answer the dispatcher's questions, which may include:

- The location of the emergency, including the street address and the phone number you from which are calling
- The nature of the emergency
- Details about the emergency, physical description of a person who may have committed a crime, a description of any fire that may be burning, or a description of injuries or symptoms being experienced by a person having a medical emergency.

Non-Emergency Contact Numbers:

- Buckhannon City Hall: 304-472-1651
- Buckhannon City Police: 304-472-5723
- Upshur County Communications: 304-472-9550
- Upshur County EMS Station: 304-472-1224
- Upshur County EMS Business: 304-472-9640
- Upshur County Sheriff: 304-472-1182
- WV DNR District 3 French Creek: 304-924-6211
- WV State Police—Buckhannon: 304-473-4200
- TTY / TDD: 7-1-1
- Adrian Fire: 304-472-4736
- Banks District Fire: 304-924-6864
- Buckhannon Fire: 304-472-2868
- Ellamore Fire: 304-472-2655
- Rock Cave Fire: 304-924-6864
- Selbyville Fire: 304-924-6560
- Warren District Fire: 304-472-7060
- Washington District Fire: 304-472-3762

Local media resources:

- WDTV News Channel 5 <http://www.wdtv.com>
- WBOY News Channel 12 <http://www.wboy.com>
- Record Delta www.therecorddelta.com
- MyBuckhannon www.mybuckhannon.com
- InterMountain www.theintermountain.com
- WVWC FM Radio 92.1
- WFBY FM Radio 93.5
- WBRB FM Radio 101.3
- WBTQ FM Radio 102.3
- WBUC AM Radio 1460

Other Important Numbers:

- Bureau of Alcohol Tobacco and Firearms: 800-800-3855
- Drug Enforcement Administration: 304-623-3700
- Federal Bureau of Investigation: 304-624-6200
- National Spill Response Center: 800-424-8802
- State Emergency Spill Hotline: 800-642-3074
- Poison Control Center: 800-222-1222
- U.S. Marshall Service: 304-623-0486
- U.S. Secret Service: 304-347-5188
- WV State Fire Marshall Arson Hotline: 800-233-FIRE
(800-233-3473)

Mental Health Support Numbers:

- National Suicide Crisis Hotline: 800-SUICIDE
(800-784-2433)
- National Suicide Prevention Lifeline: 800-273-TALK
(800-273-8255)
- Addiction and Mental Health Help: 844-HELP4WV
- WV Emotional Strengthline: 877-HELP304
- Gambling Help: 800-GAMBLER
- WV Tobacco Quitline: 800-QUIT-NOW
- WV 2-1-1 (financial, domestic, health): 2-1-1
(833-848-9905)



Do you know how to prepare for an emergency?

Would you like to volunteer during an emergency?

Visit www.ready.gov for preparedness tips or contact the Upshur County Department of Homeland Security and Emergency Management!



This informational sheet is provided to you as a public service by the Buckhannon Police Volunteers In Police Service (VIPS) and the Upshur County Department of Homeland Security and Emergency Management, with help from your local Upshur County media and emergency services agencies. (Last updated December 1 2022)

This sheet is available for download as an Adobe PDF file from:

facebook.com/BuckhannonVIPS or buckhannonpolice.com
facebook.com/UpshurCoDHSEM or upshurcounty.org



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Emergency Notification System

In the event of an emergency situation, local emergency services will notify the public using television, radio, social media, text messaging, and telephone. Some services require individuals to register, such as telephone and text notifications, but should be free for the public to use.

Television stations

- WDTV (CBS)
- WBOY (NBC / ABC)
- WVFX (FOX)
- WBUC (public access TV)

Radio stations

- WBRB (101.3 FM)
- WBTQ (102.3 FM)
- WBUC (1460 AM)

Websites

- buckhannonwv.org
- mybuckhannon.com
- nextdoor.com
- therecorddelta.com
- upshurcounty.org

Facebook Pages

- [Adrian Fire Dept](#)
- [Banks District Fire Dept](#)
- [Buckhannon PD VIPS](#)
- [Buckhannon Fire Dept](#)
- [Ellamore Fire Dept](#)
- [MyBuckhannon](#)
- [Record Delta](#)
- [Selbyville Fire Dept](#)
- [Upshur County CERT](#)
- [Upshur County Department of Homeland Security and Emergency Management](#)
- [Upshur County EMS](#)
- [Upshur County Sheriff](#)
- [Warren District Fire Dept](#)
- [Washington District Fire Dept](#)

Emergency Shelter Information

The list below contains American Red Cross designated shelters and their contact information for Upshur County. Currently, there are no designated shelters within Buckhannon City limits.

- A designated shelter must meet certain requirements set forth by the American Red Cross and must sign a shelter agreement with the Upshur County Department of Homeland Security and Emergency Management (DHSEM).
- Not all designated shelters will be open during every situation and other temporary shelters may also be set up on a case-by-case basis
- The most current emergency information will be publicized using the NXLE emergency notification system

Designated Emergency Shelters

- Buckhannon Upshur High School (304) 472-3720
- Buckhannon Upshur Middle School (304) 472-1520
- Chapel Hill United Methodist Church (304) 472-6904
- Curry Library (Brooks Hill) (304) 924-6724
- Upshur County Library (Tennerton) (304) 472-4219

**Some shelters may not be open due to various conditions such as weather, communication issues, utility issues, and staffing issues. Sign up for NIXLE to receive current information and notifications.*

NIXLE Emergency Alert System:

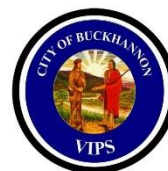
- **Text your zip code to 888777** to receive important county notifications via text message.
- **Sign up for automated voice calls and texts by visiting:**
 - <http://www.nixle.com>



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